



Computer Repair Services

| Service Item | Rates (Labor only) |
|---|-----------------------|
| Diagnostic Fee ¹ | \$25 |
| SDFF Computer Operating System Reinstallation | \$50 |
| SDFF Hardware Replacement Labor ³ | \$50 |
| Data transfer to replacement computer or external device or media (up to 50 GB, each additional 1 GB = \$1) ⁴ | \$40 |
| Password Removal (Windows OS password only) | \$25 |
| Hardware replacement labor (non-SDFF) ² | \$75 |
| OS installation/reinstallation for non-SDFF (includes installation of drivers) ^{2 or 3} | \$75 |
| Virus/Spyware/Malware Removal | \$100 |
| Memory Upgrade ³ | \$35 |
| Hardware upgrade w/ driver installation ^{2 and/or 3} | \$35 |
| Software or driver installation (per package) ² | \$25 |
| Printer setup (includes wired configuration of device and driver installation) ¹ | \$35 |
| Wi-Fi Router Configuration (includes connecting/configuration of one device, each additional device is \$15) ² | \$35 |
| Hard Drive Wiping (Non-certified/Certified) | \$5/\$10 |
| Service Express (in addition to labor and parts costs, expedite service) | \$75 |
| Computer Parts | Varies |

¹\$25 Diagnostic fee will be applied to any other service fee associated with repairs if applicable. This fee is non-refundable.

²Software and a valid software license must be provided prior to installation.

³Plus cost of part. Parts maybe supplied by client or parts can be ordered by an SDFF technician for an additional cost (based on availability).

⁴External device or media must be provided. Pictures, PDFs, documents, music and video files will be transferred from the desktop, downloads, documents, music, pictures and videos folders only. Client must specify any additional folders to be transferred. Software is nontransferable. Technicians will not be responsible for any missed files.

Effective Feb. 1, 2019. Prices and services are subject to change without notice. Labor fees are nonrefundable.