



Computer Repair Services

Service Item	Rates (Labor only)
SDFF Computer Operating System Reinstallation	\$50
SDFF Hardware Replacement ²	\$50
Data Transfer to replacement computer or external device or media (up to 50 GB, each additional 1 GB =\$1) ⁴	\$40
Window 10 upgrade ³	\$30
Password Removal (Windows OS password only)	\$25
Hardware replacement (non-SDFF) ²	\$75
OS installation/reinstallation for non-SDFF (includes installation of drivers) ^{1 or 2}	\$75
Virus/Spyware/Malware Removal	\$100
Memory Upgrade ²	\$35
Hardware upgrade w/ driver installation ^{1 and/or 2}	\$35
Software or driver installation (per package) ¹	\$25
Printer setup (includes wired configuration of device and software and driver installation) ¹	\$35
Wifi Router Configuration (includes connecting/configuration of one device, each additional device is \$15) ¹	\$35
Hard Drive Wiping (Non-certified/Certified)	\$5/\$10
Service Express (in addition to labor and parts costs, expedite service)	\$75

¹Software and valid software license must be provided.

²Plus cost of part. Parts maybe supplied by client or parts can be ordered by an SDFF technician for an additional cost.

³Rate is for installation (labor) of Windows 10 upgrade and is not a purchase of the operating system. Upgrade available until July 28, 2016. Must have an eligible Windows 7 or Windows 8 installation.

⁴External device or media must be provided. Pictures, PDFs, documents, music and video files will be transferred from the desktop, downloads, documents, music, pictures and videos folders only. Client must specify any additional folders to be transferred. Software is nontransferable. Technicians will not be responsible for any missed files.

Effective April 1, 2016. Prices and services are subject to change without notice. Labor fees are nonrefundable.