

Job Description: Senior Network Engineer

Senior Network Engineers provide technical services and support to the San Diego Futures Foundation's nonprofit and small business clients while leading SDFF's technical services team. Professional Services include on-site computer and network installation and support, and remote services.

Candidates must meet the following minimum requirements:

- 8+ years professional experience in the following:
 - Network design, installation, and support
 - Windows Server 200X and Active Directory
 - Windows DNS and Domain design, configuration, and management
- MCSA minimum; MCSE preferred

The successful candidate will be responsible for:

- On Site Client Services: Primary services include installation, configuration, and support of servers, networks, and associated equipment and software.
- Remote Services: Services that may be provided remotely include network monitoring, desktop support, and Internet content filtering.

The successful candidate will possess knowledge and skills in the following:

- Ability to make IT recommendations to meet clients business strategy's
- Hands-on experience in workstation hardware/software repair/troubleshooting
- Windows SBS, 2K, 2K3 and 2K8 Server; 2K Pro, XP Pro, Vista, Win7 desktops
- Thorough understanding of Active Directory principals and best practices
- Mail servers including but not limited to Microsoft Exchange and Google Enterprise mail
- Security including firewall configurations, server configurations, and desktop client applications
- VMWare Technologies (ESX, ESXi, P to V convertors, vSphere)
- Microsoft Office 2K3, 2K7 suite, solid understanding of Outlook/Exchange
- Microsoft SharePoint Services (2.0, 3.0, Server Editions)
- Familiarity and experience with Linux and/or similar Unix-based servers
- Dell, HP, Compaq servers and workstations , and other whitebox types
- ESET; other anti-virus, anti-spyware, and anti-spam applications
- LAN, firewall, switches, routers, troubleshooting, high level knowledge of TCP/IP
- POP, SMTP, FTP, SSH, HTTP, SSL, VPN
- iPhone, Blackberry, PDA, smart phones, connections with Exchange email server or other mail hosts

NOTE: SDFF uses a remote monitoring solution from Level Platforms (www.levelplatforms.com). Immediate knowledge or experience with this product is not expected.

The successful candidate will possess the following skills:

- Sharp technical, analytical, and problem-solving abilities
- Accountable and takes ownership

- Excellent customer service, communications, and professional demeanor
- Able to manage multiple deadlines
- Passionate toward new and existing technologies
- Positive, resourceful, creative and detail-oriented
- Self-starter, able to prioritize appropriately
- Process-oriented

SPECIFIC TASKS

The Senior Network Engineer will perform the following tasks:

- Technical Services
 - Directly manage Remote Managed Services and T&M projects and contracts
 - Install or oversee the installation of networks and all associated components
 - Provide on-site support of customer networks and equipment as required
 - Provide or manage remote services of customer networks and equipment as required
 - Lead and assist in the development of bids and proposals
 - Support other community projects as needed
- Other
 - Lead and assist in the development of bids and proposals
 - Ensure the department maintains technical skills
 - Provide supporting documentation, reports, and other information to management

TECHNOLOGIES

The following technologies are recommended, sold, and supported by SDFP

- Microsoft Windows XP Pro, Vista, Windows 7
- Microsoft Windows Server 2000/3/8, SBS
- Microsoft Exchange
- Microsoft Office
- VMWare
- Google Apps including mail, productivity, and filtering
- St. Bernard iPrism filter
- ESET Anti-Virus Solution
- Firewall/Switches/Routers – SonicWall products; Cisco
- Symantec BackupExec

REPORTING

The Network Engineer will report to the Chief Operating Officer.

COMPENSATION

SDFP offers competitive compensation packages including benefits that are commensurate with skills and experience.

Contact

San Diego Futures Foundation Job Description

Those interested in the position should send an introductory email, ***without an attachment***, to Jeff Hancock at jeff@sdfutures.org.